

Silicon Valley Power - Home Energy Audit Program

Silicon Valley Power offers our customers in-home energy audits where our staff visits customers in their home to discuss strategies for them to conserve energy



The Problem :

Audits are popular but take many resources

Resource Time :

- 2-3 hours per audit (includes creating the report)
- 120 - 180 audits per year
- 1 auditor and intern serving 40,000+ potenial customers
- Some reports delayed weeks due to time resource

Consistency :

- Reports had a Microsoft Office look and feel, lacked consistency of recommendations, and level of detail for the audits

The Strategy :

Use technology to decease the time it takes for an audit, which will allow for the expansion of the program and provides a uniform look and feel of audit reports

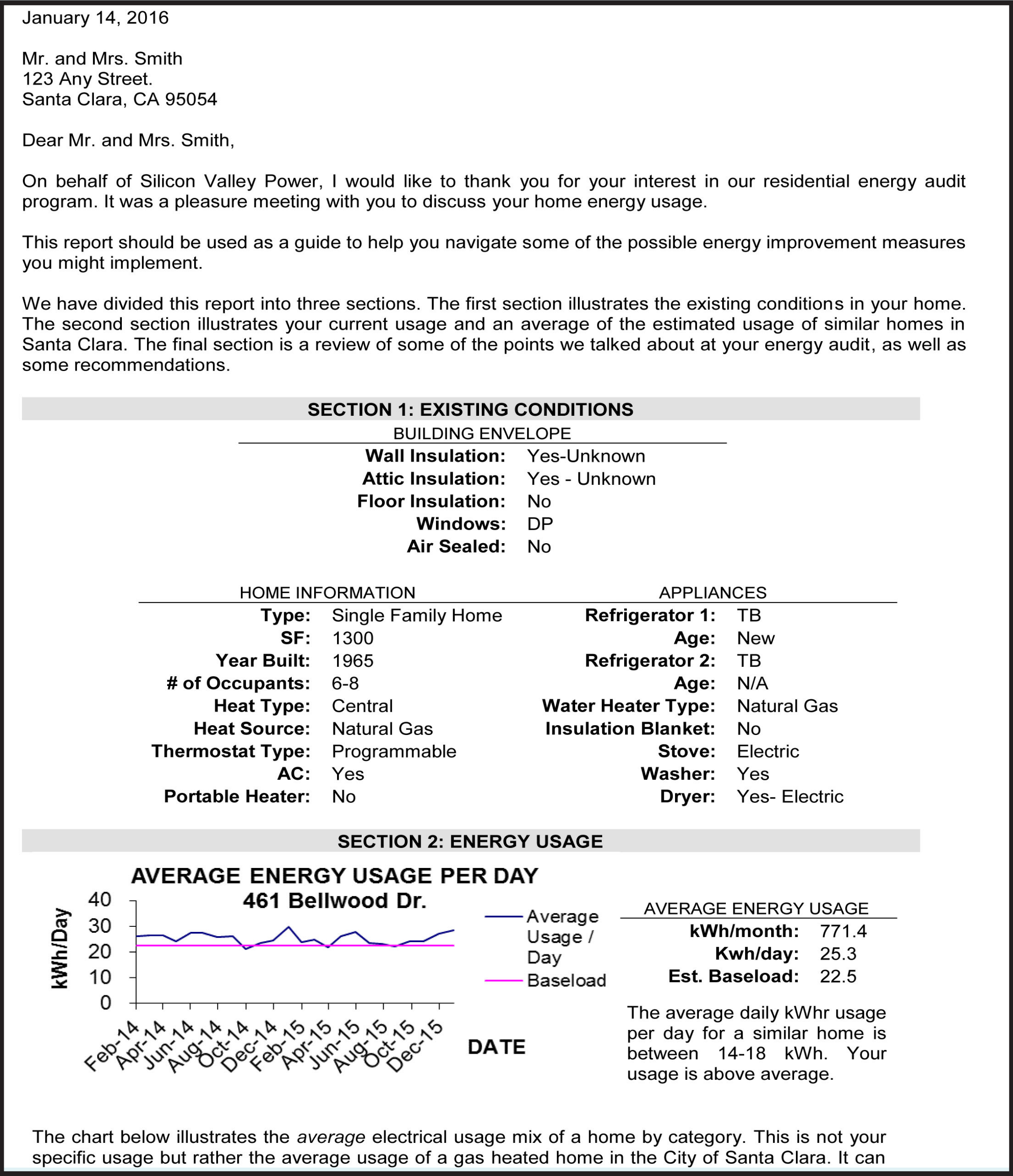
The Solution :

Tablet-based auditing tool that guides the audit process, allows for data collection and creates a modern e-mailable report in real time

Nexant’s iEnergy Onsite Platform

- Reduces total time for the audit process by almost 50%
- Guided audit process allows for easy training of new auditors
- Immediate generation and delivery of standardized modern report

Old Report



New Report

